

Dear Valued Service Members, Retirees, Veterans, and Military Families,

We are committed to enhancing your experience with our lodging services. To streamline and simplify the reservation process, we are implementing the following updates, effective as of November 3, 2025.

## **Extended Booking Window**

We understand the importance of planning ahead. Starting November 3, 2025, you will have the ability to book cabins, park models and RV campsites up to 12 months in advance, providing greater flexibility to coordinate your leave and leisure time.

Booking Restrictions: Prime RV/PA Sites - Active-duty Recreation ONLY

Premium Sites: Total of (5) Sites RV #12, RV #14, RV #16, RV #17, and Picnic Area #2

Un-booked premium sites will be released to all eligible patrons 30 days prior to the reservation date.

## **Reservation Deposits/ Payment dates:**

All reservations will require a deposit in the amount of the First night's rental fee. Full payment of the remaining total for the reservations will be made 14 days prior to the start date of the reservations. Cancellations can be made up to 48 hours in advance and will receive a refund of the total balance minus the Deposit.

These enhancements are designed to create a more seamless and user-friendly booking experience, whether you choose to reserve online or through our phone lines open 8 am to 5 pm.

We recognize the unique challenges of military life and remain dedicated to supporting our community with quality services that meet your needs.

-Lake Martinez Recreation Facility Management

